

OPERATIONAL EXCELLENCE POLICY



At ARC Resources Ltd. We're committed to conducting our business in a manner that reflects our dedication to operational excellence. This goal is realized through the implementation of the ARC Integrated Management System (AIMS) which fosters continuous improvement and operational efficiency, resulting in value creation, sustainable business growth and a safe and rewarding corporate culture for everyone.



ARC Resources Ltd. Is committed to:

- ▶ Providing and maintaining a safe and healthy work place for all employees and contractors.
- ▶ Conducting operations in a manner that minimizes adverse impacts to stakeholders and the public.
- ▶ Promoting and enabling strong environmental stewardship in alignment with regulatory requirements and industry best practices.
- ▶ Continually striving to reduce its environmental impacts by seeking out opportunities for conservation and identifying sustainable practices.
- ▶ Maintaining the integrity of our assets and infrastructure and protecting the public, workers, property, equipment, pipelines and environment through robust damage prevention planning.
- ▶ Identifying, evaluating, and implementing effective measures to adequately reduce or eliminate any security threats.
- ▶ Ensuring that effective emergency response protocols are implemented that adequately reduce the risk to employees, contractors, stakeholders, the public, environment, and the process.
- ▶ Maintaining compliance and understanding of all laws, regulations, and industry standards that are related to our business functions.
- ▶ Encouraging the uninhibited reporting of all incidents, hazards, potential hazards and near miss events by ensuring that people are held free from disciplinary action for making the report.
- ▶ Ensuring all incidents, near misses and hazard identifications are investigated to determine cause(s) and that the appropriate corrective, preventative or disciplinary actions are implemented.

Everyone at ARC including managers, supervisors, workers and contractors are responsible for:

- ▶ Providing and/or maintaining a safe and healthy work environment.
- ▶ Promoting our dedication to operational excellence by actively utilizing our procedures, guidelines, and principles.
- ▶ Continually engaging with stake holders that are directly or indirectly impacted by our operations.
- ▶ Prepare for, monitor, and effectively respond to emergencies and threats that can affect people, the environment, our process or our operations.
- ▶ Ensure all employees, contractors, and visitors are informed, trained, engaged and committed to upholding, promoting, and adhering to our commitments.
- ▶ Continuous monitoring, review, and update of our standards, procedures, and guidelines within AIMS to ensure they remain compliant.
- ▶ Encouraging and promoting a culture of continuous improvement.

Terry Anderson
Chief Executive Officer